

How do I enable cookies in my browser?

External tools integrated into UVACollab require third-party cookies to be enabled in your web browser. If cookies are not enabled, you may encounter errors when trying to access content or complete activities in the following tools:

- *Media Gallery and My Media*
- *Online Meetings (Zoom)*
- *Gradescope*
- *UVA Bookstore Inclusive Access*

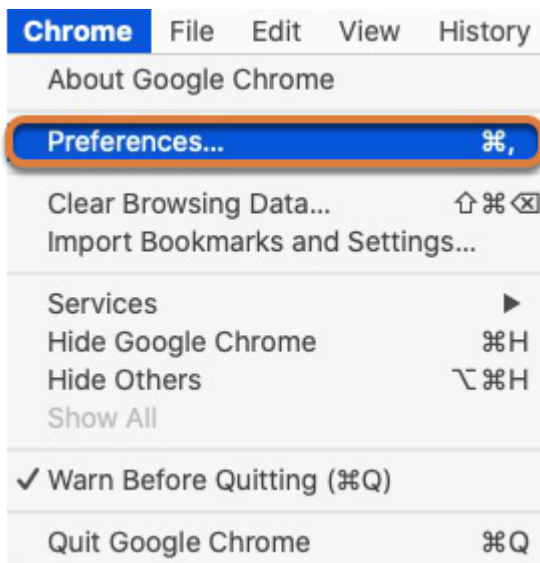
Follow the steps below to enable third-party cookies in your web browser:

- [Chrome for Mac](#)
- [Chrome for Windows](#)
- [Edge](#)
- [Safari for MacOS](#)
- [Safari for iOS](#)

Enable cookies in Google Chrome.

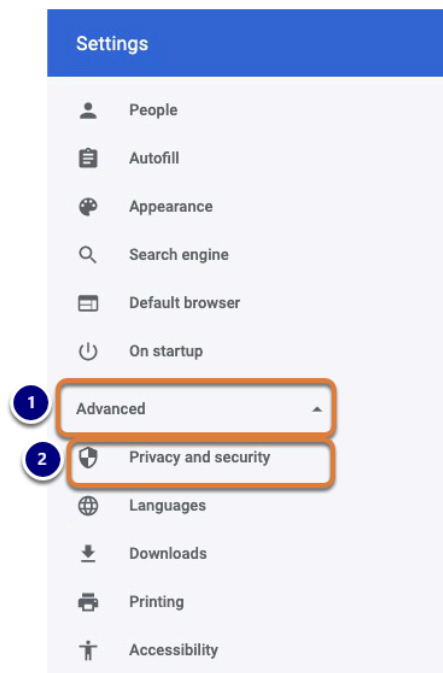
The steps to enable cookies in Google Chrome vary slightly based on your operating system. See the steps for Mac below, or [skip to the steps for Chrome in Windows](#).

To enable cookies in Chrome for Mac, access the Preferences option.



Select **Preferences** from the **Chrome** menu at the top of your screen, or press **Command + ,** on your keyboard.

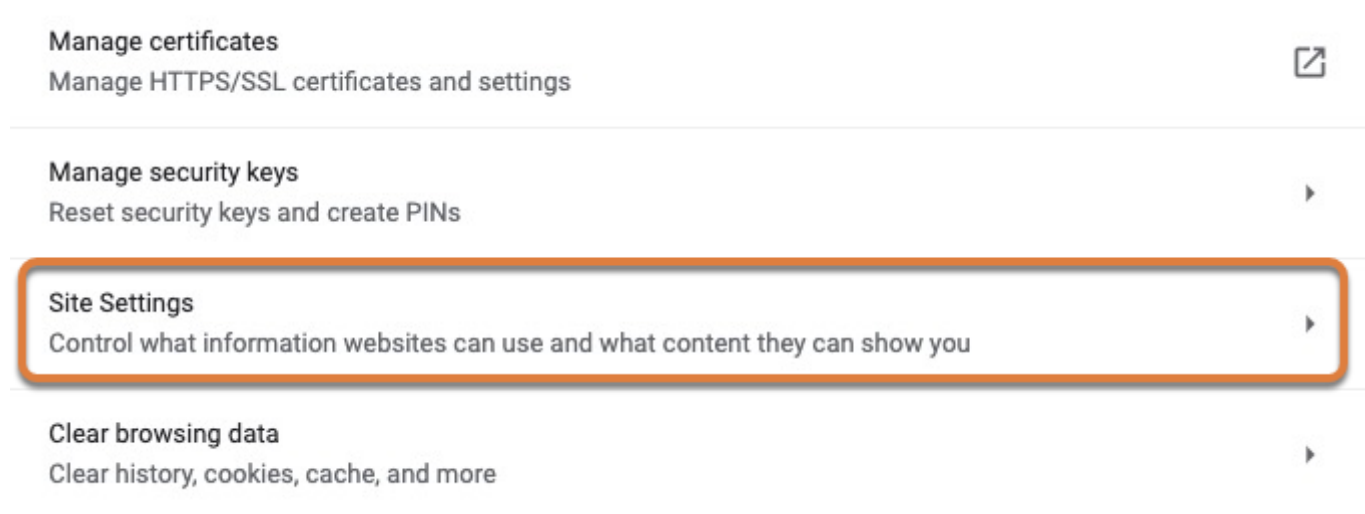
Open the advanced settings and select Privacy and security.



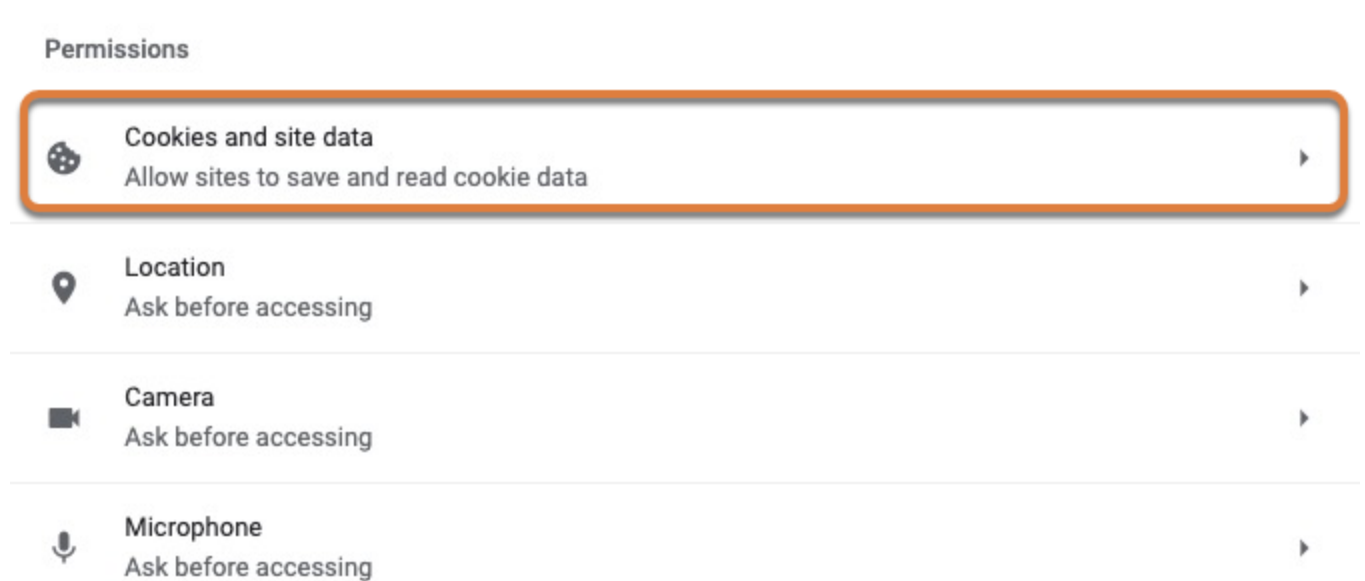
1. Select **Advanced**.

2. Select **Privacy and security**.

Select Site Settings.





Select Cookies and site data.



Select the Allow all cookies option.

General settings

| | | |
|---|--|---|
| <input checked="" type="radio"/> | Allow all cookies | ^ |
|  | Sites can use cookies to improve your browsing experience, for example, to keep you signed in or to remember items in your shopping cart | |
|  | Sites can use cookies to see your browsing activity across different sites, for example, to personalize ads | |
| <input type="radio"/> | Block third-party cookies in Incognito | v |
| <input type="radio"/> | Block third-party cookies | v |
| <input type="radio"/> | Block all cookies (not recommended) | v |

Under *General settings*, select **Allow all cookies**. Alternatively, select **Block third-party cookies in Incognito** and be sure to always load UVACollab in a regular browser window (not Incognito).

Or, allow cookies from only UVA ITS sites.

If you would prefer to continue blocking cookies from other sites, you can allow cookies from UVA Information Technology Services (ITS) sites, including UVACollab.

Next to Sites that can always use cookies, select Allow.

Sites that can always use cookies

Add

Select the **Allow** button the the right of *Sites that can always use cookies*.

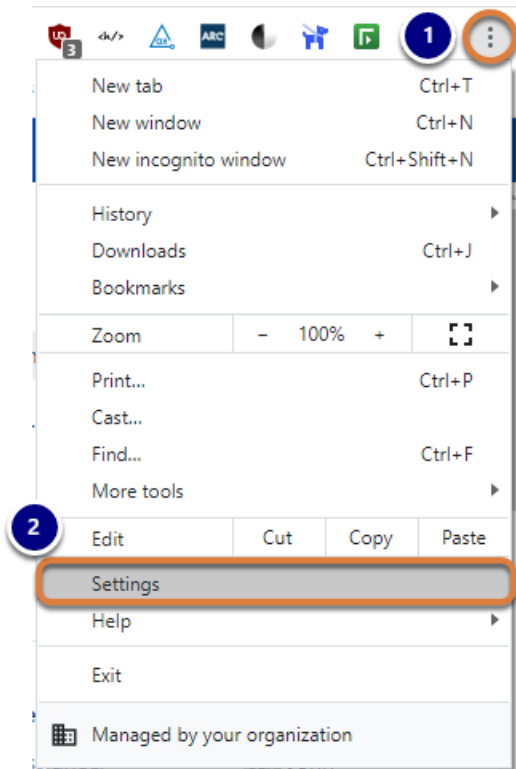
Enter an allowed URL.

1. In the *Site* field, enter `[*.]its.virginia.edu` to allow cookies from all UVA ITS websites, including UVACollab.
2. Select the **Including third-party cookies on this site** checkbox. This will allow cookies from the external tools in UVACollab, such as *Media Gallery* and *Online Meetings*. These tools may not work without this option enabled.
3. Select **Add**.

View the allowed site.

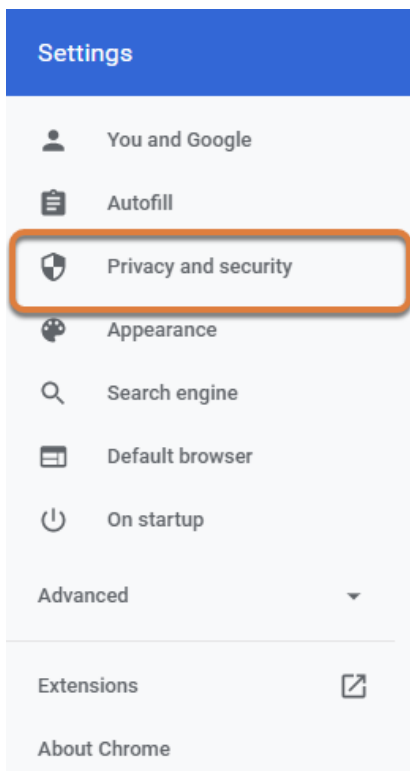
Confirm that `[*.]its.virginia.edu` is listed under *Sites that can always use cookies*. There should be a note that says, *Including third-party cookies on this site*, underneath the URL.

To enable cookies in Chrome for Windows, access the Settings option.

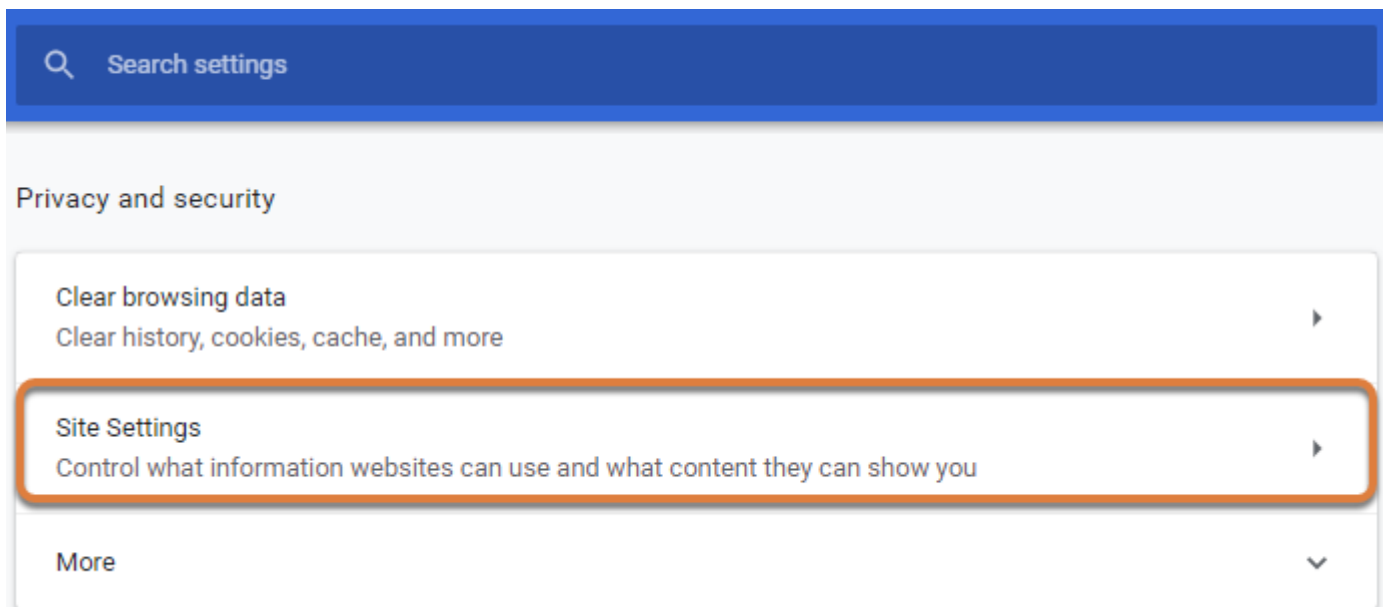


1. Select the **Customize and control Google Chrome (three dots)** menu, or press **Alt + F** on your keyboard.
2. Select **Settings**.

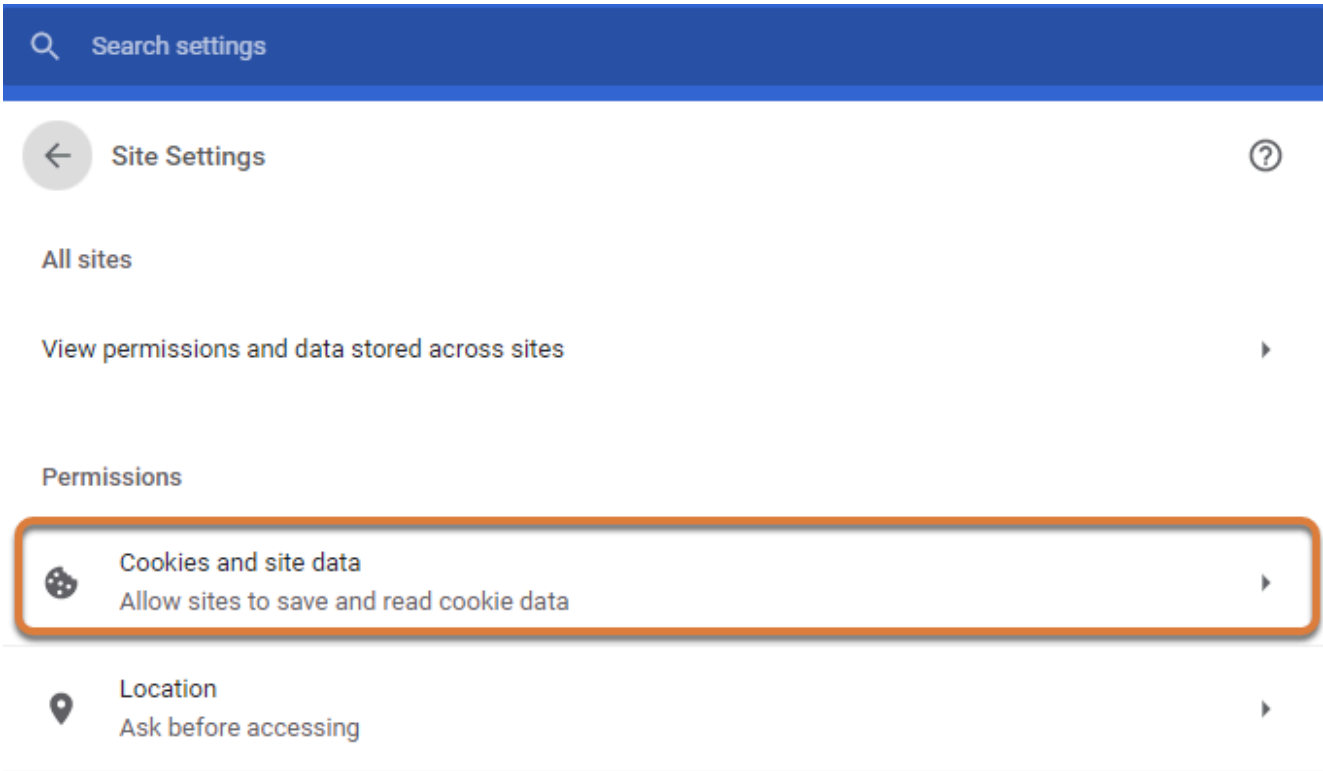
Select Privacy and security.



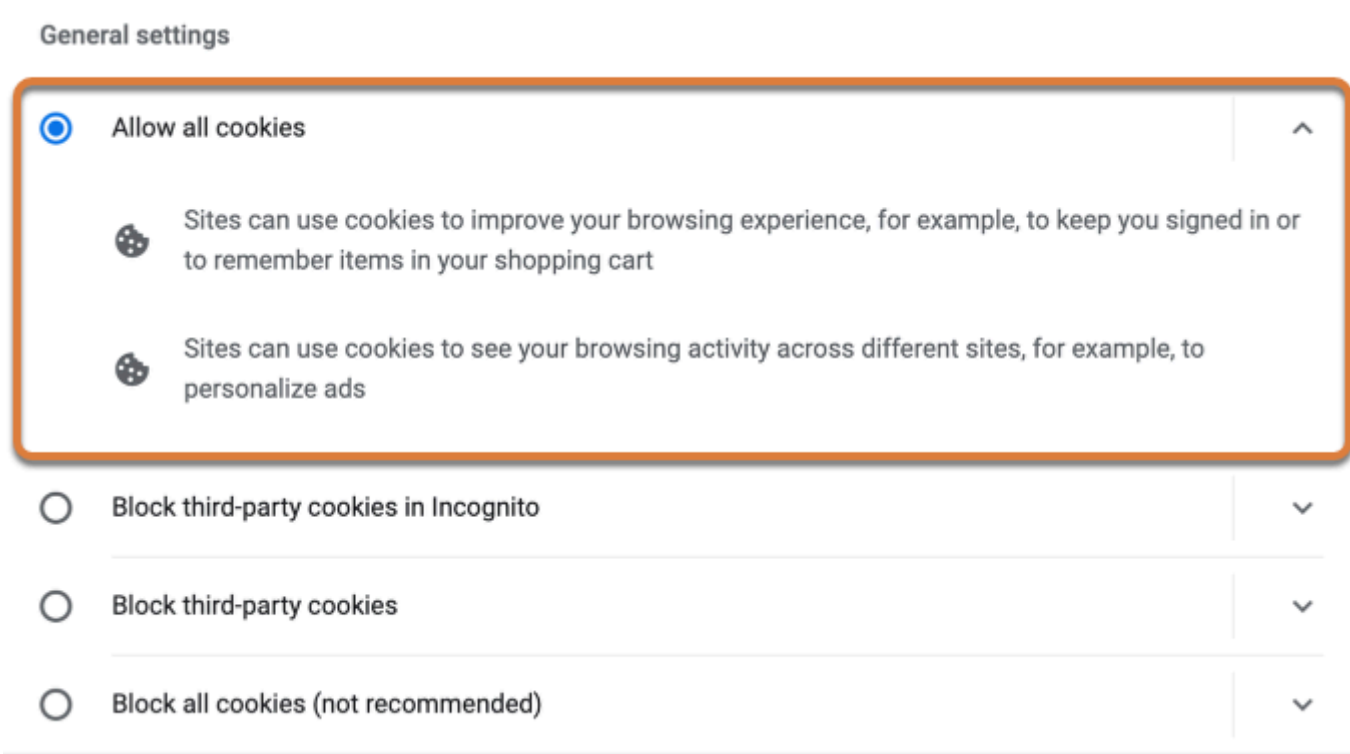
Select Site Settings.



Select Cookies and site data.



Select the Allow all cookies option.



Under *General settings*, select **Allow all cookies**. Alternatively, select **Block third-party cookies in Incognito** and be sure to always load UVACollab in a regular browser window (not Incognito).

Or, allow cookies from only UVA ITS sites.

If you would prefer to continue blocking cookies from other sites, you can allow cookies from UVA Information Technology Services (ITS) sites, including UVACollab.

Next to Sites that can always use cookies, select Allow.

Sites that can always use cookies

Add

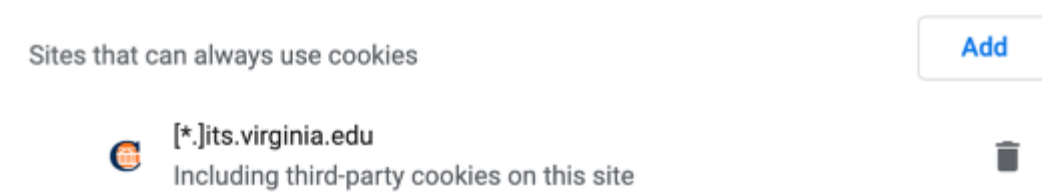
Select the **Allow** button the the right of *Sites that can always use cookies*.

Enter an allowed URL.



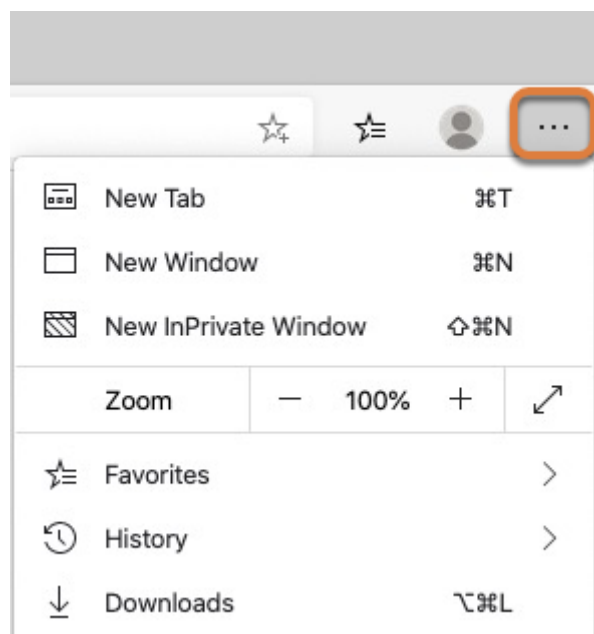
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3. Select **Add**.

View the allowed site.



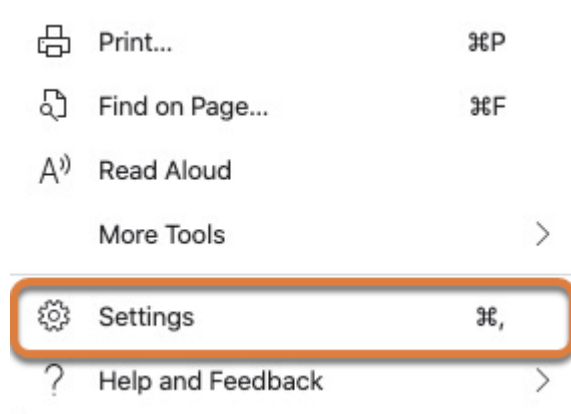
Confirm that `[*.]its.virginia.edu` is listed under *Sites that can always use cookies*. There should be a note that says, *Including third-party cookies on this site*, underneath the URL.

To enable cookies in Edge, open the Settings menu.

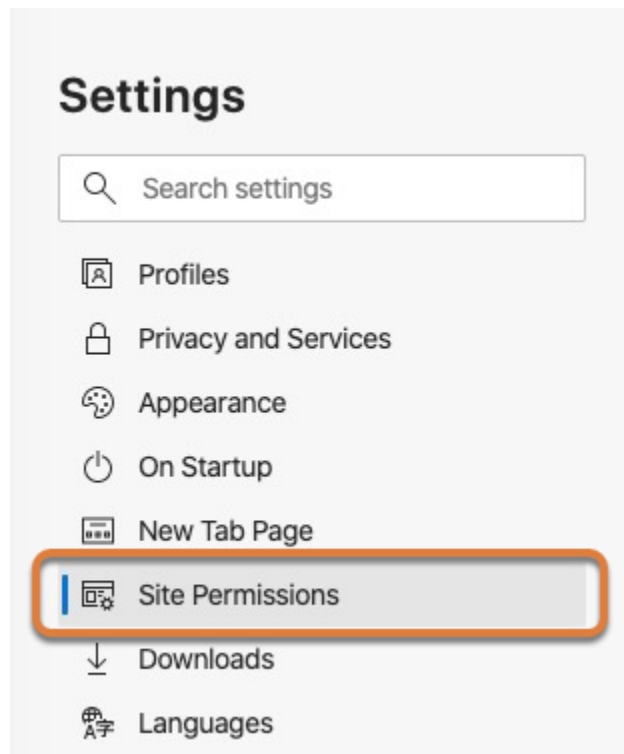


Select the **Settings and more (three dots)** menu at the top of your screen, or press **Alt + E** , **Alt + F** , or **Alt + X** on your keyboard.

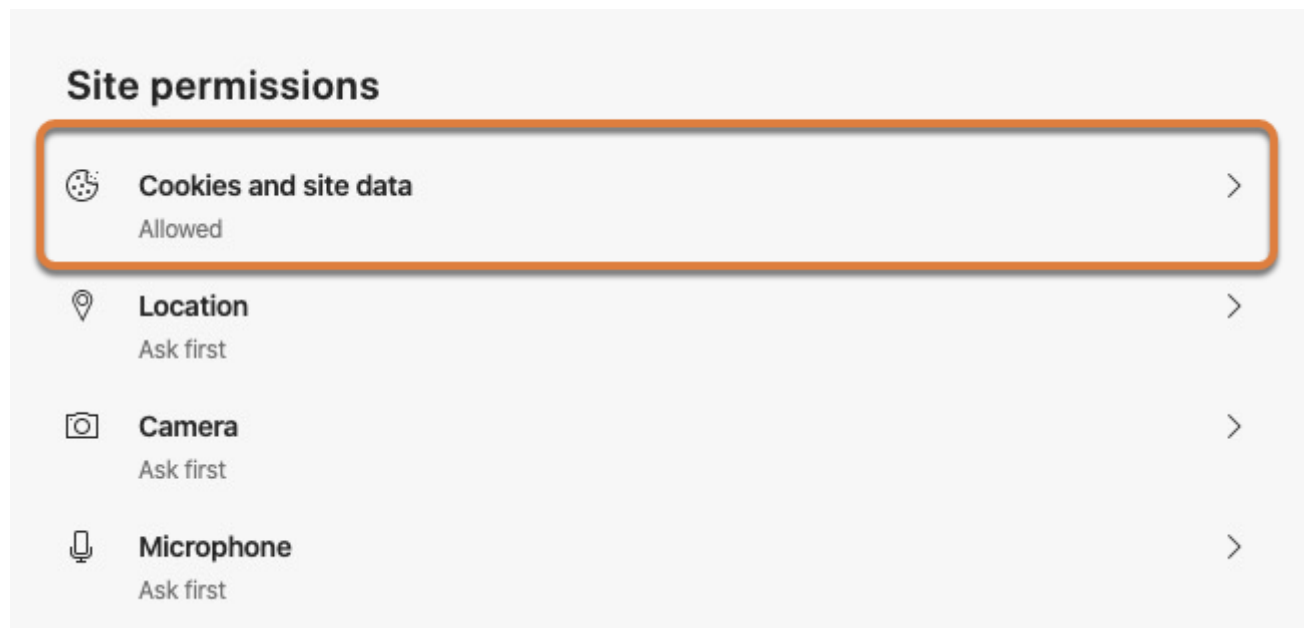
Select Settings.



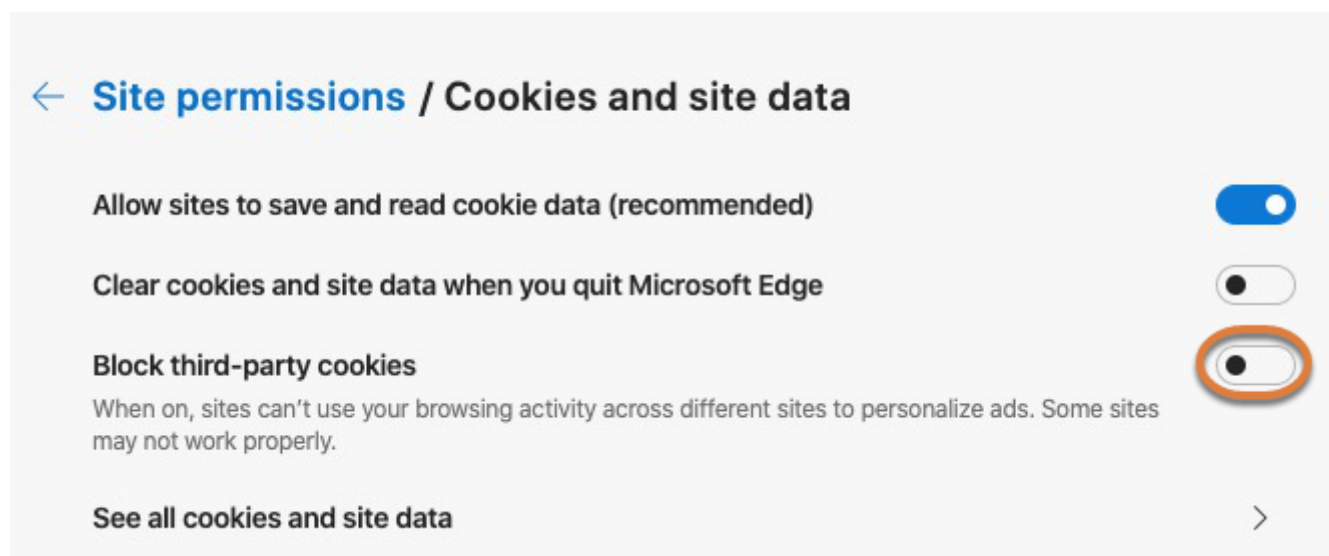
Select Site Permissions.



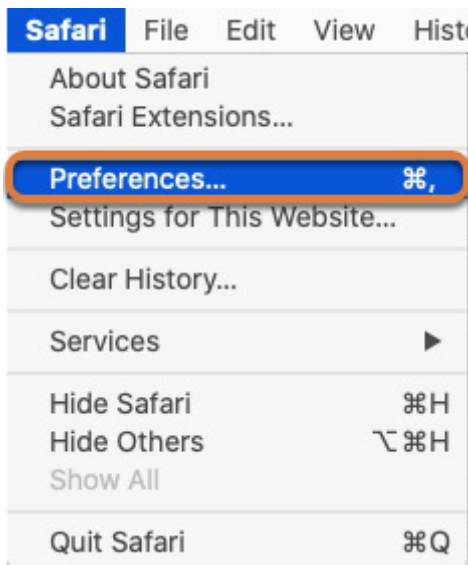
Select Cookies and site data.



Untoggle the Block third-party cookies option.



To enable cookies in Safari for macOS, open the browser preferences.



Select **Preferences** from the **Safari** menu at the top of your screen, or press **Command + ,** on your keyboard.

Select **Privacy**.



Uncheck **Prevent cross-site tracking** and **Block all cookies**.

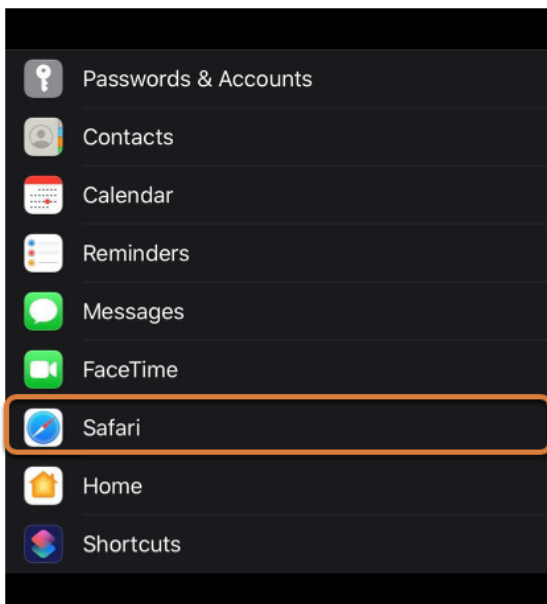


1. Uncheck **Prevent cross-site tracking**.
2. Uncheck **Block all cookies**.

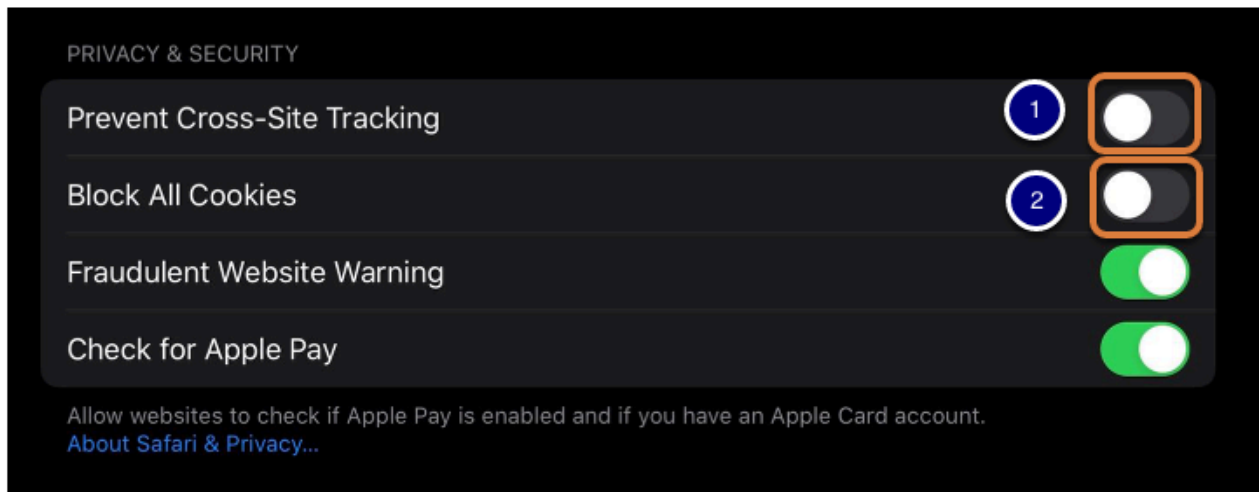
To enable cookies in Safari for iOS, open the Settings app.



Select Safari.



Uncheck Prevent Cross-Site Tracking and Block All Cookies.



1. Uncheck **Prevent Cross-Site Tracking**.
2. Uncheck **Block All Cookies**.